



TERMS AND CONDITIONS

- 1. All advertising spots longer or shorter than 30" will be charged pro-rata.
- 2. Advertising spots bought in specific programmes will carry a 20% loading.
- 3. The channel reserves the right to alter programming.
- 4. All rates are NET and exclude VAT.
- 5. Subject to available inventory at time of booking.
- 6. A 50% cancellation fee will apply within 10 working days of flighting.
- 7. Please note that a 100% cancellation fee will apply if the TV plan is cancelled after the campaign has already started.
- 8. The channel will not be held responsible for any circumstances beyond their control.
- 9. Upfront payment may be required subject to credit policy.
- 10. Proof of payment must be e-mailed, no less than 5 working days prior to first broadcast.
- 11. E & OE Standard errors & omissions.

NEW FTP Address and Material Format

Material delivery options:

1. FTP Details:

• Host Address: ftp2.avusa.co.za

Username: BlackstarTV

Password: TVCloud2018

• Directory: Commercials

2. USB / Hard Drive

3. Web Transfer

 We can access most online transfer mechanisms, for example Dropbox, WeTransfer, etc.

4. Via Adstream

- Supply formatted as per various options on Adstream White Pages
 - Contact traffic.za@adstream.com for details

5. Format:

- Video Material: Television broadcast quality
- Standard Definition (SD)
 - QuickTime .mov
 - Apple ProRes 422 LT
 - PAL 25 fps
 - Audio 48KHZ
 - Standard Definition video (SD)
 - Aspect Ratio 16:9 (anamorphic)
- High Definition (**HD**)
 - We also accept HD 1080 (High Definition)
 - 16:9 Full HD (1920 x 1080)

6. Compression Options:

- H.264 25 frames per second
- .mov

Physical Address:

- Arena Holdings
 - Hill on Empire
 - 16 Empire Road
 - Parktown

Contact:

- Rolette Naidoo
 - naidoor@arena.africa
 - 011 280 5822 or 078 053 7216
- Kgotso Modisane
 - Kgotso@arena.africa
 - 011 340 9383 or 074 423 9885

Material Deadlines:

• 5 working days prior to first flighting



TV SALES CONTACTS

GM: Sales	Michelle Arnold	011 280 5514	082 326 6808	arnoldm@arena.africa
Sales Executive	Claire Smith	011 340 9381	082 579 0894	claires@arena.africa
Sales Executive	Adéle Rhodes	011 280 3483	082 456 3317	adeler@arena.africa
Sales Executive	Themba Motaung	011 340 9515	073 203 5417	motaungt@arena.africa
Sales Executive	Brenda Stanley	011 340 9370	082 557 5303	stanleyb@arena.africa
Western Cape Sponsorship and Advertising Sales	Kim Penman	021 488 1813	083 733 5187	penmank@arena.africa
TV Sales Co-Ordinator	Kgotso Modisane	011 340 9383	074 423 9885	kgotso@arena.africa
TV Sales Co-Ordinator	Rolette Naidoo	011 280 5822	078 053 7216	naidoor@arena.africa